

Appendix 3 Councillor Call report August 2009 – December 2009

40 Councillors reported a fault during this period

Citrix / Network	Desktop / App / other	Password issue	Printing issue	Grand Total
1	1	1	7	10
		1		1
1		2		3
	1			1
	1		4	5
		1		1
2		2	2	6
			1	1
1	3		3	7
2	2			4
		1		1
	1			1
4	4	1		9
2	5	1		8
1			1	2
2	1			3
		1		1
1		2		3
	1	1	1	3
	2	2		4
2	6	2	3	13
	1			1
3		1		4
2	4	1	6	13
	2	1		3
1	3			4
		1		1
1		2		3
			1	1
	1			1
1				1
1	1			2
	1	1		2
	1			1
	1			1
		1		1
	1			1
	1	1	1	3
1	1			2
2	2			4
31	48	27	30	136